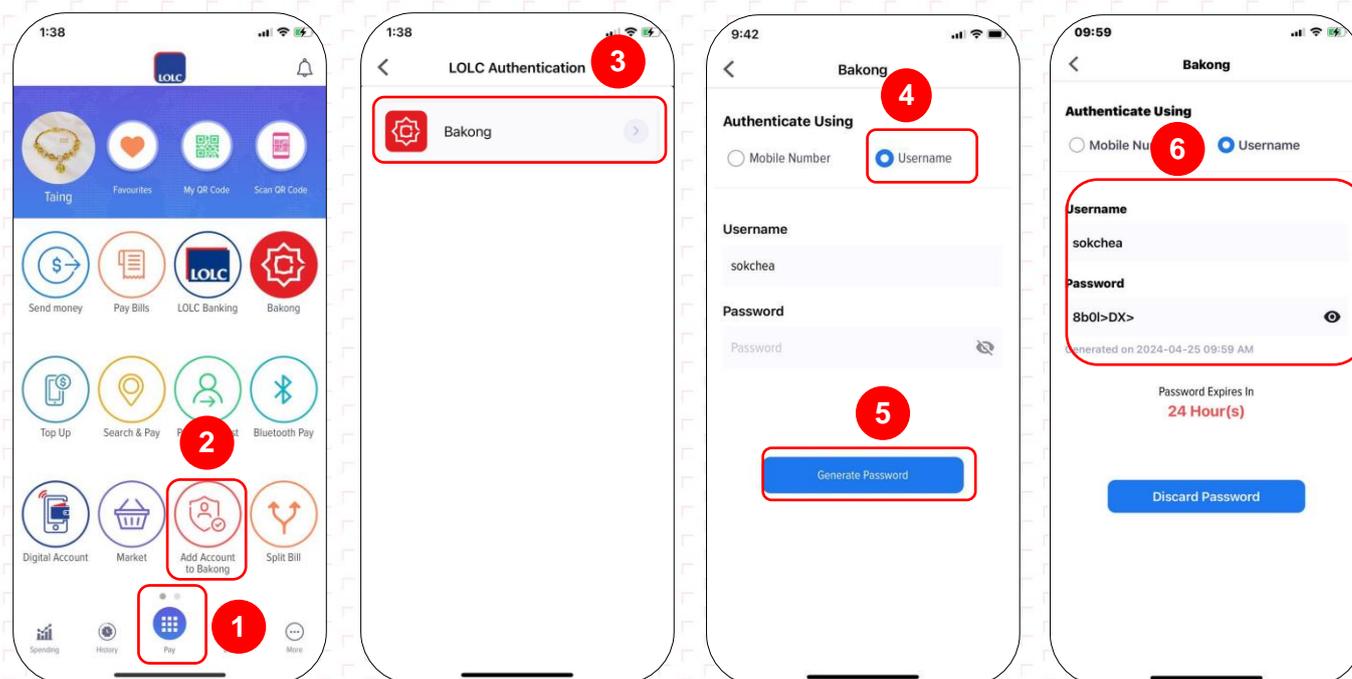


# HOW TO LINK LOLC ACCOUNT INTO THE BAKONG APP

With the latest version of Bakong app, you can link your LOLC account (Savings Account/Digital Savings Account) into the Bakong app to transfer money from your bank account to your own Bakong wallet, view your account balance, view the history that happens between bank account and Bakong wallet, and remove your bank account by following the below steps:

## STEP 01: LOGIN LOLC MOBILE CAMBODIA APP

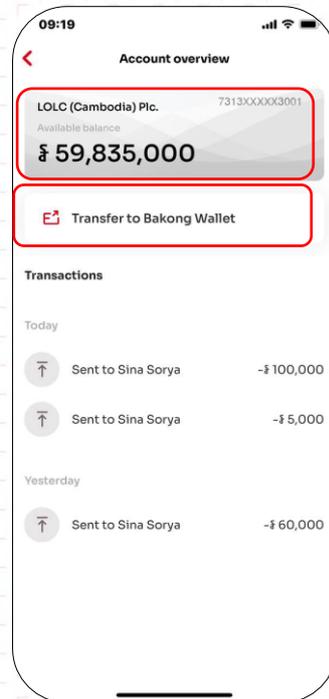
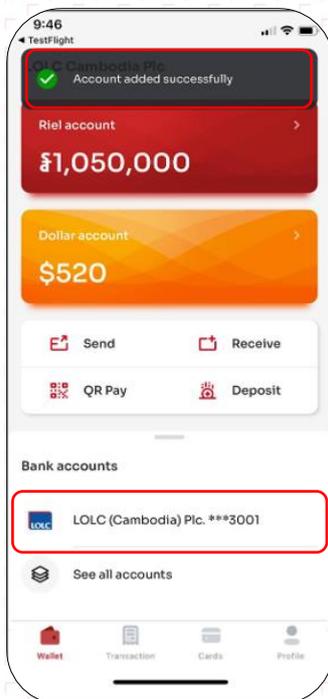
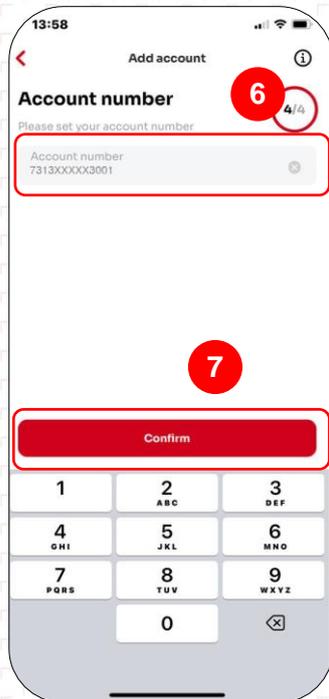
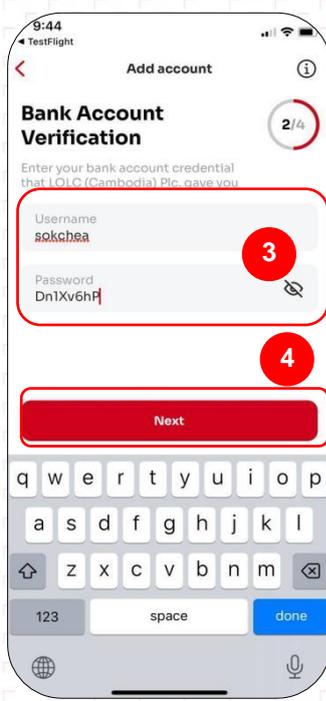
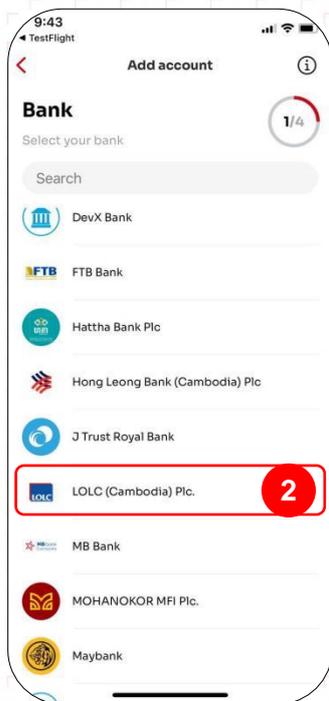
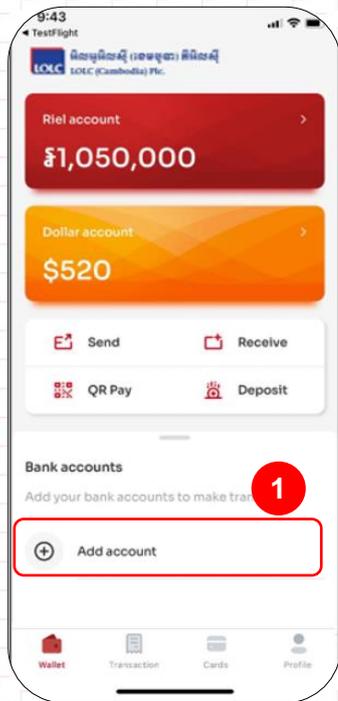
1. Click on **Pay**
2. Click on **Add Account to Bakong**
3. Click on **Bakong**
4. Select **Username**
5. Click **Generate Password**, the system will automatically generate a password.



## STEP 02: LINK LOLC ACCOUNT INTO BAKONG APP

**Login to Bakong App and login to your Bakong Account:**

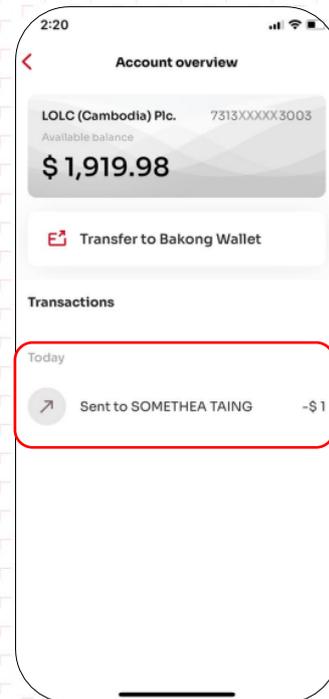
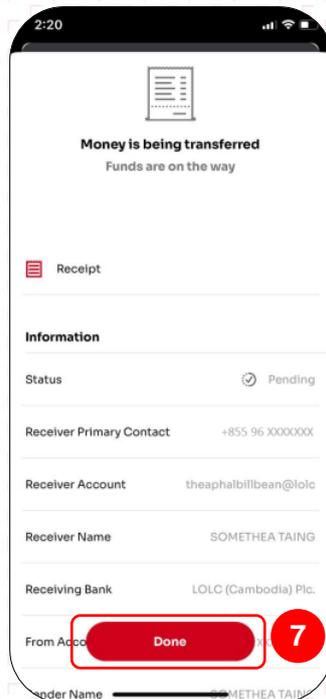
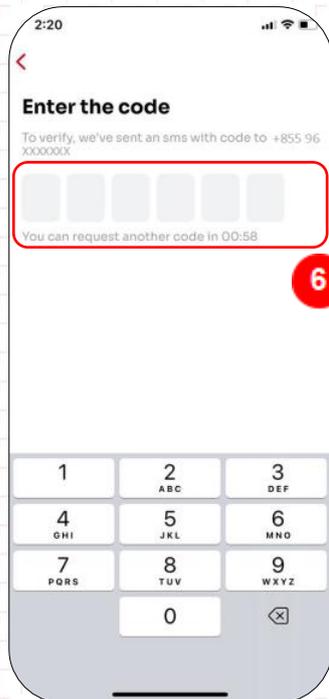
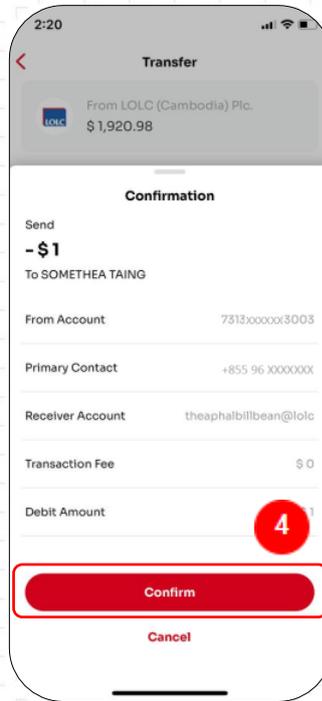
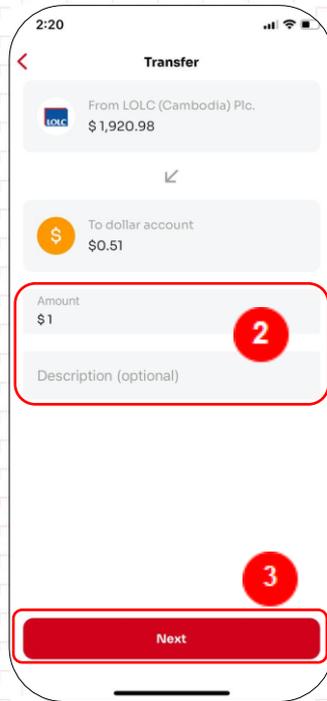
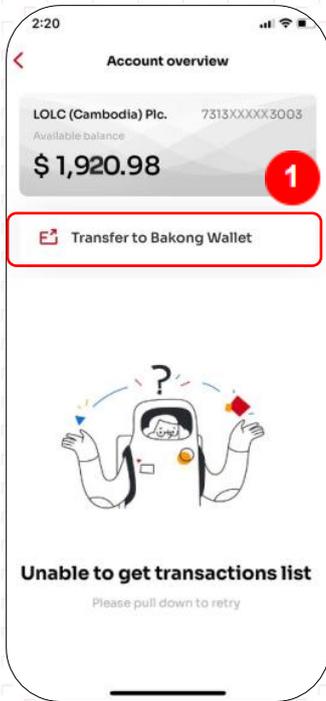
1. Click **Add account** on the homepage
2. Select **LOLC (Cambodia) Plc.**
3. Enter your **Username** registered with LOLC Mobile Cambodia App and enter **Password** you have generated in LOLC Mobile Cambodia App in step 1
4. Click on **Next**
5. Enter **OTP** send to your phone number via SMS
6. Enter your **LOLC account number**  
**Note:** LOLC account supports both KHR and USD currencies
7. Click **Confirm**, the account is successfully linked into Bakong App, you can view your account balance and make a deposit into your Bakong account.



## STEP 03: TRANSFER TO BAKONG WALLET

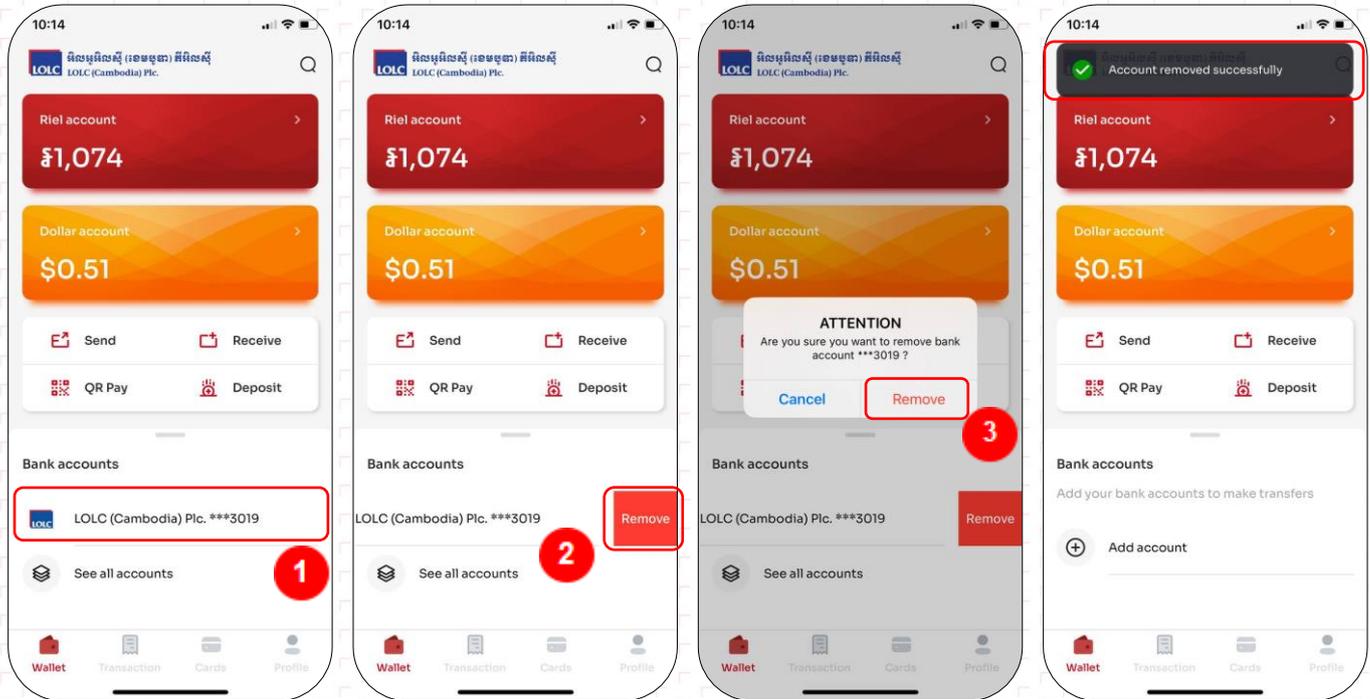
Login Bakong App and click on your bank account:

1. Click **Transfer to Bakong Wallet**
2. Enter amount and description (Optional)
3. Click **Next**
4. Click **Confirm**
5. Enter your Bakong Password
6. Enter the verification code (OTP) send to your SMS
7. Click **Done** to Finish the Transaction.



**Note:**

- In case customers want to delink bank account from Bakong App, please follow the below steps:
  1. Click on your bank account that you want to remove then drag to the left, the system will display the word **Remove**
  2. Click **Remove**, system will ask you to confirm **“Are you sure you want to remove bank account \*\*\*XXXX?”**
    - ☞ If click **Cancel**, It means you don't want to remove your account from Bakong App.
    - ☞ If click **Remove**, It means you want to remove your account from Bakong App.
  3. Click **Remove**, system will remove the bank account from Bakong app and displays message **“Account removed successfully”**.



End

